

**Manchester City Council  
Report for Resolution**

**Report to:** Communities and Equalities Scrutiny Committee – 1 February 2018

**Subject:** Final Report and Recommendations

**Report of:** Hate Crime and Third Party Reporting Centres Task and Finish Group

---

**Summary**

This report presents the findings, conclusions and recommendations of the Hate Crime and Third Party Reporting Centres (TPRCs) Task and Finish Group. The Task and Finish Group has focused on the role of TPRCs, their location, hate crime within the city, the promotion of hate crime reporting and the role Members can play.

**Recommendations**

The Communities and Equalities Scrutiny Committee is asked:

To note the findings of the Task and Finish Group and endorse the recommendations as set out in the report.

---

**Wards Affected:** All

---

**Contact Officers:**

Rachel McKeon  
Scrutiny Support Officer  
0161 234 3071  
rmckeon@manchester.gov.uk

**Background documents (available for public inspection):**

None

**Appendix 1** – Terms of Reference of the Task and Finish Group

**Appendix 2** – Work Programme of the Task and Finish Group

## **1.0 Introduction**

- 1.1 At its meeting on 20 July 2017, the Communities and Equalities Scrutiny Committee considered a Community Safety Overview report, which included information on hate crime and heard from guests from two of the city's TPRCs. The Committee noted that more work was needed to promote TPRCs and to encourage people to report hate crime. The Committee agreed to establish a Task and Finish Group to consider the issues raised during the meeting in more detail and identify how the Council could take a more proactive approach.

## **2.0 Membership**

- 2.1 The following members of the Communities and Equalities Scrutiny Committee were appointed to the Hate Crime and TPRCs Task and Finish Group:

- Councillor Austin-Behan (Chair)
- Councillor Cookson
- Councillor Fletcher-Hackwood
- Councillor Hassan
- Councillor Ilyas
- Councillor Rawlins

## **3.0 Objectives**

- 3.1 The objectives outlined at the outset of the investigation were:
- To determine how gaps in the coverage of TPRCs across the city can be addressed.
  - To determine how awareness of TPRCs can be increased and how TPRCs and hate crime reporting can be promoted. To include any recommendations on how the True Vision hate crime reporting website could be improved.
  - To determine what role Members can play in addressing hate crime and promoting reporting and how this can be embedded, in line with the Our Manchester approach.

## **4.0 Key Lines of Enquiry**

- 4.1 The key lines of enquiry identified were:
- To gain an understanding of the geographic spread of TPRCs, and the provision of TPRCs which reach particular communities of interest, and to identify any gaps.
  - To consider how Members can identify opportunities to improve TPRC provision in their local areas.

- To consider how Members can promote the reporting of hate crime.
- To identify what training Members need in relation to hate crime.

4.2 The Task and Finish Group held 3 meetings to undertake investigations into these lines of enquiry:

Meeting Date	Focus
28 September 2017	Definition of hate crime, the role of TPRCs and an overview of current TPRCs
19 October 2017	Promotion of TPRCs and hate crime reporting
16 November 2017	To consider the role Members should play

### **5.0 Current Position – The Definition of Hate Crime and an Overview of Current TPRCs and Their Role**

Relevant key line of enquiry:

**To gain an understanding of the geographic spread of TPRCs, and the provision of TPRCs which reach particular communities of interest, and to identify any gaps.**

- 5.1 In order to identify how to make improvements, the Task and Finish Group first sought to gain a greater understanding of the current situation. Members received a report on the definition of hate crime. Members expressed concern that misogyny was not classed as a hate crime in Greater Manchester and discussed Nottinghamshire Police's experience of expanding their monitored hate crime strands to include hate crime against women. Members were supportive of this also being introduced in Greater Manchester.
- 5.2 Members also received an oral report on the role of TPRCs and received a report which included information on the geographic location of TPRCs, whether they reached a particular community of interest and the locations of recorded hate crime. Members identified the areas which had comparatively high levels of hate crime but no TPRC and discussed what could be done to address this, while also acknowledging that some people might prefer to report hate crime to a TPRC which reached a particular community of interest (for example, the LGBT Foundation) rather than their nearest centre.
- 5.3 Members noted that Ward Councillors were holding surgeries in every ward in the city and identified that this could be used as a way to support the reporting of hate crime. It was agreed to consider this in more detail, including what training Members would need.

### **Recommendation 1**

To request that Greater Manchester Police work towards including violence and abuse against women and girls as a hate crime.

### **6.0 Promotion of TPRCs and hate crime reporting including the role of Members and their training needs**

Relevant key lines of enquiry:

**To consider how Members can promote the reporting of hate crime.**

**To consider how Members can identify opportunities to improve TPRC provision in their local areas.**

**To identify what training Members need in relation to hate crime.**

- 6.1 Members requested a demonstration of the True Vision website, which people could use to report hate crime. Members also received an oral report on the promotion of TPRCs and hate crime reporting and discussed which channels could be effective in promoting this message to different communities. Members concluded that the True Vision website could be promoted through the Council's website.
- 6.2 Members reviewed an overview of the proposed training on hate crime which could be provided to all Councillors and provided officers with feedback. Members discussed some of the positive work which was taking place in particular wards in relation to hate crime and suggested that the training could incorporate a question and answer session and an opportunity for Members to share best practice.
- 6.3 Members discussed how the venues used for Ward Councillors' surgeries could be utilised to support the reporting of hate crime across the city. Members suggested that the venues could be encouraged to become TPRCs and that Ward Councillors could take their laptops to surgeries to assist residents with reporting hate crime through the True Vision website.

### **Recommendation 2**

To request that a link to the True Vision website be added to the Council's website.

### **Recommendation 3**

That training on hate crime be delivered to Members in order that they can assist residents who attend their surgeries in reporting hate crime and can signpost them to other services as appropriate.

**Recommendation 4**

To ask Members to encourage the venues they use for surgeries to become TPRCs, where appropriate, and for appropriate training to be provided.

**7.0 Conclusions**

- 7.1 Members reviewed the current provision of TPRCs and gaps in provision across the city. Members considered and identified ways that all Ward Councillors could promote the reporting of hate crime in their wards, in particular utilising the ward surgeries which take place in every ward across the city.

Title	Hate Crime and Third Party Reporting Centres (TPRCs) Task and Finish Group
Membership	Councillors Austin-Behan, Cookson, Fletcher-Hackwood, Hassan, Ilyas and Rawlins
Lead Executive Members	Councillor S Murphy Councillor N Murphy
Strategic Directors	Fiona Worrall - Director of Neighbourhoods
Lead Officers	Sam Stabler – Community Safety Lead
Contact officer	Rachel McKeon – Scrutiny Support Officer
Objectives	<ul style="list-style-type: none"> <li>• To determine how gaps in the coverage of TPRCs across the city can be addressed.</li> <li>• To determine how awareness of TPRCs can be increased and how TPRCs and hate crime reporting can be promoted. To include any recommendations on how the True Vision hate crime reporting website could be improved.</li> <li>• To determine what role Members can play in addressing hate crime and promoting reporting and how this can be embedded, in line with the Our Manchester approach.</li> </ul>
Key Lines of Enquiry	<ol style="list-style-type: none"> <li>1. To gain an understanding of the geographic spread of TPRCs, and the provision of TPRCs which reach particular communities of interest, and to identify any gaps.</li> <li>2. To consider how Members can identify opportunities to improve TPRC provision in their local areas.</li> <li>3. To consider how Members can promote the reporting of hate crime.</li> <li>4. To identify what training Members need in relation to hate crime.</li> </ol>
Operation	This Task and Finish group will report its findings to the Communities and Equalities Scrutiny Committee by submitting minutes to the Committee. The Task and Finish Group's final report will be submitted to the Committee, which will be asked to endorse its recommendations.
Access to Information	<p>Meetings of the Task and Finish Group will be open to members of the media and public except where information which is confidential or exempt from publication is being considered.</p> <p>Papers for the Task and Finish Group will be made available to members of the media and public on the Council's website and the main entrance to the Town Hall except where information which is confidential or exempt from publication is being considered.</p>
Schedule of Meetings	Meeting 1 – Thursday 28 September 2017, 10 am Meeting 2 - Thursday 19 October 2017, 10 am Meeting 3 - Thursday 16 November 2017, 11.30 am
Commissioned	July 2017

**Communities and Equalities Scrutiny Committee  
Hate Crime and Third Party Reporting Centres Task and Finish Group  
Work Programme**

<b>Meeting 1 – Thursday 28 September 2017 at 10.00 am, Room 132, Ground Floor, Town Hall</b>				
Item	Purpose	Lead Executive Member	Lead Officer	Comments
Definition of Hate Crime	To receive information on the definition of hate crime, to include consideration of whether bullying or defrauding vulnerable autistic people is classed as a hate crime and discussion of why hate incidents against women are not currently included in the definition of hate crime	Councillor S Murphy Councillor N Murphy	Sam Stabler	
The Role of Third Party Reporting Centres (TPRCs)	To receive an oral report on the role of TPRCs, to include consideration of why some venues may decide not to become TPRCs	Councillor S Murphy Councillor N Murphy	Sam Stabler	
Overview of current TPRCs	To receive information on current TPRCs in Manchester, to include their geographic location and whether they reach a particular community of interest, including information on the types of hate crime being reported at each location. To map this against the locations of recorded hate crime. To receive comparator data across Greater Manchester and other cities	Councillor S Murphy Councillor N Murphy	Sam Stabler	
Terms of Reference and Work Programme	To review and agree the Task and Finish Group's terms of reference and work programme, and consider any changes or additions that are necessary.		Rachel McKeon	

<b>Meeting 2 – Thursday 19 October 2017 at 10.00 am, Scrutiny Committee Room, Town Hall Extension</b>				
Item	Purpose	Lead Executive Member	Lead Officer	Comments
Promotion of TPRCs and Hate Crime Reporting	To consider how TPRCs and the reporting of hate crime are promoted and how this can be improved. To include an overview of the True Vision website.	Councillor S Murphy Councillor N Murphy	Sam Stabler	
Terms of Reference and Work Programme	To review and agree the Task and Finish Group's terms of reference and work programme, and consider any changes or additions that are necessary.		Rachel McKeon	

<b>Meeting 3 – Thursday 16 November 2017 at 11.30 am, Scrutiny Committee Room, Town Hall Extension</b>				
Item	Purpose	Lead Executive Member	Lead Officer	Comments
The Role of Members	To consider the role Members should play in promoting TPRCs and the reporting of hate crime. To include consideration of Members' training needs.	Councillor S Murphy Councillor N Murphy	Sam Stabler	
Final Recommendations	To agree the Task and Finish Group's final recommendations.		Rachel McKeon	
Terms of Reference and Work Programme	To review and agree the Task and Finish Group's terms of reference and work programme, and consider any changes or additions that are necessary.  To consider whether the three substantive meetings that the Task and Finish Group has had have been sufficient to meet the Group's objectives, or whether further meetings are necessary.		Rachel McKeon	